

# Athletic Textbook Scholarship FAQs

## How do I determine if I am on book scholarship?

- Please refer to your head coach and/or academic counselor.

## What can you receive with your athletic textbook scholarship?

- You are permitted to receive only textbooks and supplemental material that are required, recommended or suggested, for courses that you are currently enrolled in.
- You will receive one set of textbooks and supplemental material. If you lose them, you must replace them at your own expense.

## What are supplemental materials?

- Non-textbook materials required for the course.
- Access codes for software such as, TopHat, STATA, ALEKS, Bearface, Exercise Manuals, etc.

## Can I purchase supplies with my book scholarship?

- No, you cannot purchase supplies such as notebooks, notecards, pens, pencils, calculators, etc. with your book scholarship.
- Please see your academic counselor if you are enrolled in a music, lifetime fitness, art, or nursing course that is requiring particular supplies for the course.

## How do I know if a textbook and/or supplemental material is required, recommended, or suggested?

- The course syllabus will list all required, recommended, or suggested textbooks and/or supplemental materials.

## Can I order my textbooks and/or supplemental materials online?

- No, if you are on book scholarship your textbooks and/or supplemental materials will be pre-ordered.

## How will I know when my textbooks and/or supplemental materials are ready for pickup at Student Stores?

- Barnes & Noble College will send an email indicating that your books are ready for pickup.

## What do I need to bring to Student Stores to pick up my pre-order package?

- Your UNC OneCard

## What if my course syllabus requires textbooks and/or supplemental materials that I have not received in my pre-order package?

- Please check your book receipt for any textbooks or supplemental materials that are listed as "backorder".
- Please refer to your academic counselor.

## What if my course syllabus does not list textbooks or supplemental materials that the professor states are required?

- Speak with your academic counselor as soon as possible.
- If the professor states it during lecture, follow up with professor via email to confirm required textbook or supplemental material.

- If the textbooks or supplemental materials are available at Student Stores, the textbook manager will fill the book order and send an email when the textbooks or supplemental materials are ready for pickup.
- If the textbooks or supplemental materials are not available at Student Stores, you will need to purchase at your own expense. Please see your academic counselor, if you choose to seek reimbursement.

**What if the required, recommended or suggested textbooks or supplemental materials listed on the syllabus are not available at the bookstore?**

- Please see your academic counselor.
- If possible, the textbook manager at Student Stores will request an adoption of the required or recommended books or supplemental materials.
- You will be notified via UNC email when the textbooks or materials are available for pickup.

**What if I add a course or drop/withdraw from a course?**

- Please notify your academic counselor regarding changes to your course schedule.
- If you add a course, you will receive an email from Barnes & Noble College when your textbooks are ready for pickup.
- If you drop a course, please return the textbooks and/or supplemental materials for that course to Student Stores.
- If you withdraw from a course, you may return your textbook and/or supplemental material to your academic counselor.

**Reimbursement FAQs**

**What textbooks and/or supplemental materials can I seek reimbursement for?**

- If you are on book scholarship and a required, recommended or suggested textbook and/or supplemental material is unavailable at Student Stores you may seek reimbursement for purchasing at your own expense.

**I would like to purchase a textbook and/or supplemental material that is not required, recommended or suggested, can I still seek reimbursement if purchased at my own expense?**

- No, you can only seek reimbursement for required, recommended or suggested textbooks and/or supplemental material.

**Who do I contact if I need reimbursement for a textbook and/or supplemental material?**

- Student-athletes on textbook scholarship will be assigned the reimbursement form via Teamworks.

**What will I need for the reimbursement process?**

- A copy of the syllabus
- The receipt of purchase
- Submit the Reimbursement form via Teamworks.

**What if I paid by cash?**

- You may seek reimbursement for cash payments.

**How will I receive the reimbursement?**

- Reimbursements will be direct deposit into your student account within five to ten business days.

**I have not received my reimbursement, who should I contact?**

- Please refer to the Assistant Director of Compliance – Financial Aid.

**LFIT FAQs****How do I get my LFIT course pack?**

- If you are on book scholarship, you may retrieve your LFIT coursepack (Bearface) code from Becca Battaglini in Woolen Gym 215B, [bbatt@email.unc.edu](mailto:bbatt@email.unc.edu).
- If you have questions regarding your coursepack, please see your academic counselor.

**When can I pick up my course pack?**

- You may pick up your course pack during the first week of classes.

**I am on book scholarship, but I purchased the course pack at my own expense?**

- Please refer to your academic counselor.

**Drama Ticket FAQs****My course is requiring drama plays and I am on book scholarship, does my book scholarship cover the tickets?**

- Yes.

**How do I order tickets?**

- Tickets for drama plays at Playmakers and/or Carolina Performing Arts can be requested by completing the Drama Ticket Request Form on Teamworks.

**Is there a deadline?**

- Yes, your academic counselor will communicate the deadline for drama ticket requests at the beginning of the semester.

**If I miss the deadline for requesting tickets through Teamworks, what should I do?**

- Please purchase your tickets at your own expense and seek reimbursement.

**Where do I pick up my tickets?**

- For plays requested at Playmakers, you must pick up ticket vouchers from your academic counselor. To redeem voucher, call the Box Office at (919)962-7529 or visit during regular business hours. Tickets can be picked up at the Paul Green Theatre Box Office.
- For plays requested at Carolina Performing Arts, you must pick up your tickets at the Memorial Hall Box Office located at the northwest corner of Memorial Hall. Please pick up anytime Monday through Friday (10am – 5pm). If not picked up before the evening of the performance, the tickets are available up to 90 minutes prior to curtain.

**I cannot attend the play that I requested, but I have my ticket, what should I do?**

- Tickets can be exchanged up to 48 hours prior to the selected show.
- For Carolina Performing Arts ticket exchange please visit the Memorial Hall Box Office located at the northwest corner of Memorial Hall.
- For Playmakers ticket exchange please visit the box office located on the first floor of the Center for Dramatic Art in the Paul Green Theatre Lobby.

**Can my ticket vouchers be replaced?**

- No.

**What if I drop/withdraw from the course but I requested tickets?**

- Please return any unused ticket vouchers to your academic counselor.